Digital Repository University Option (Print) - ISSN-0976-5506 (Electronic)

Volume 9 / Number 2 / A

April-June 2018



Indian Journal of Public Health Research & Development

An International Journal

SCOPUS IJPHRD CITATION SCORE

Indian Journal of Public Health Research and Development Scopus coverage years: from 2010 to 2017 Publisher: R.K. Sharma, Institute of Medico-Legal Publications ISSN:0976-0245E-ISSN: 0976-5506 Subject area: Medicine: Public Health, Environmental and Occupational Health CiteScore 2015-0.02 SJR 2015-0.105 SNIP 2015-0.034



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Print-ISSN: 0976-0245-Electronic-ISSN: 0976-5506, Frequency: Quarterly (Four issues per volume)

Indian Journal of Public Health Research & Development is a double blind peer reviewed international journal. It deals with all aspects of Public Health including Community Medicine, Public Health, Epidemiology, Occupational Health, Environmental Hazards, Clinical Research, and Public Health Laws and covers all medical specialties concerned with research and development for the masses. The journal strongly encourages reports of research carried out within Indian continent and South East Asia.

The journal has been assigned International Standards Serial Number (ISSN) and is indexed with Index Copernicus (Poland). It is also brought to notice that the journal is being covered by many international databases. The journal is covered by EBSCO (USA), Embase, EMCare & Scopus database. The journal is now part of DST, CSIR, and UGC consortia.

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Institute of Medico-legal Publications 501, Manisha Building, 75-76, Nehru Place, New Delhi-110019

Printed, published and owned by

Dr. R.K. Sharma Institute of Medico-legal Publications 501, Manisha Building, 75-76, Nehru Place, New Delhi-110019

Published at

Institute of Medico-legal Publications

501, Manisha Building, 75-76, Nehru Place, New Delhi-110019



Indian Journal of Public Health Research & Development

www.ijphrd.com \equiv Contents \equiv Volume 9, Number 2 April-June 2018 1. A Study of Perception and Motives Towards Participation in Clinical Research in India 1 Amit Marwah, Neyaz Ahmed, Nidhi, Rajesh Ranjan, Mitasha Singh, Ranabir Pal 2. Assessment of Knowledge Regarding Post Exposure Prophylaxis Following Anjana A. P., Gisha Joseph, Revathy A. Valsan 3. Effect of Body Mass Index and Age on Visual Reaction Time in Recreational Badminton Players. Rrutu Rajkumar Singhal, Ashish Prabhakar, Shyam Krishnan k, Gopala Krishna Alaparthi Gurmeet Singh 5. Knowledge, Attitude and Risk Perception for Diabetes among Pregnant Women with Judith A Noronha, Sushmitha R Karkada, Anusuya Prabhu, Shobha, Sonia RB D'Souza, Sweety J Fernandes, Pratibha Kamath 6. Study to Assess the Seizure Severity, Depression and Quality of Life among Patients with Antony T, Kanmani J, Anjana.A.P 7. Factors Influencing Non-use of Family Planning among Rural Adolescent Girls in Malawi 30 Kennedy Machira, Beston B. Maonga 8. Performance Evaluation of Adtree, Functional Tree and LMT Classifiers with CFS Subset Lakshmi Devasena C Linda Varghese, Aswathy Krishnan, Anitha Joseph, Dimna Davis 10. Development and Statistic Analysis of Psychology-Numerology Module for Mohammad Aziz Shah Mohamed Arip, Nadratul Shima Salim, Bazlan Mustafa, Fauziah Sa'ad 11. Establishing Internal Consistency of the Attitudes to Back Pain Scale (ABS-mp) in Nitesh Bansal, Puja Chhabra Sharma, Raju K Parasher 12. Knowledge, Attitude and Practice of Tobacco use among Children in a School, Pune: Aditi Mahalle, Mamatha G.S Reddy, Srushti Putta, Nitin Gupta, Supriya Kheur

13.	Reproductive Health Problems Associated with Thyroid Disorders among Health Science Students Nitin Joseph, Aditya Reddy GR, Vishakha Patel, Divya Joy, Pooja Santhosh, Shatarupa Das, K. Siddharth Reddy	64
14.	Effectiveness of Short Message Service (SMS) Intervention for Promoting Safe Sex among Army Conscripts in a Province in Thailand <i>P. Eaimkhong, U. Perngparn</i>	69
15.	Work Life Balance among IT Industry-An Empirical Study R. Amutha	75
16.	Effectiveness of Gooseberry Juice with Honey and Guava Juice with Honey Compared with Control on Physiological Parameters among Adolescent Girls Studying in Selected Schools <i>R. Reeta, R. Vijayaraghavan, Rajeswari Vaidyanathan</i>	79
17.	A Study on Knowledge, Attitude and Practice on the Usage of Edible Salt among the Population in an Urban Area	85
18.	A Prospective Study of Clinical Profile and Role of Fiber Optic Bronchoscopy in Patients with Sputum Negative for AFB with Undiagnosed Lung Lesions in Chest X-Ray	91
19.	Randomized Control Study of Foley Bulb and Vaginal Misoprostol Compared with Vaginal Misoprostol alone in Induction of Labour Ashwini M N, Saroja C Kamatar, Deepika Mann	96
20.	Iodine Deficiency Disorder in Rural Population: A Community Based Observational Study on Prevalence in Coastal Area of Tamil Nadu State, South India Senthilvel Vasudevan, Priyankaraj CK, Sumathi Senthilvel, Jayanthi Sureshbabu	. 100
21.	The Study of the Relationship between Normative and Informative Identity Styles with Differentiation of Self and Psychological Well-being of the Students Parvin Ghader, Fatemeh Moradi	. 106
22.	Study of Management Programmes in "Benign Paroxysmal Positional Vertigo" Shilpi Jindal, Rajendra Sharma	. 112
23.	Knowledge and Attitude about Internet Resources among Physiotherapy students in Mangalore <i>Vijay Kumar</i> : <i>K</i> , <i>Shreekanth D. Karnad</i>	116
24.	Study of Correlates of Infertility among Females Attending Infertility Clinic in Tertiary Care Centre Shweta N. Salphale, Vinod D. Mundada, Ganesh S. Lokhande, B. M. Kuril, Mohan K. Doibale	120
25.	Depression and it's Risk Factors among Patients Waiting for Solid Organ Transplantation Attending Selected Units of a Tertiary Hospital, Kochi Sreedevi PA, Shiney William, Shania Mathew, Sandhya P Sudhakar	. 124
26.	Exploratory Study on Experience of Domestic Violence among Women Raveesh Kaimal, Sreedevi P. A., Febu Elizabeth joy	129
27.	Effect of Quality of Antenatal Care and Perinatal and Postnatal Outcomes among Women Availing Routine Antenatal Services in a Primary Health Care Setting in a Rural Area of South India Avita Rose Johnson, Surekha A, Suguna A, Twinkle Agrawal, Naveen Ramesh, SulekhaThimmaiah	135
28.	Noncompliance and its Contributing Factors among Patients with Tuberculosis Thanu K. M., Maya M. S., Nimmi Francis	141

29.	The Determinants of Safety Behavior in Hospital Tri Martiana, Suarnianti	147
30.	Relationship Between Nutrition, Socioeconomic Status and Fitness in Elementary School Children: A Review of the Literature	154
31.	A Study of Coffee Addiction in the Medical College, Engineering Students and in General Population of in and around Pondicherry <i>E.Prabhakar Reddy, R.Senthil Kumar, S.Arun, R.Srikumar, R.Chidambaram</i>	160
32.	Biological War and Chemical Warfare-Status of AIDS T. Mohana Lakshmi, B. Sai Ravi Kiran, E Prabhakar Reddy	165
33.	Evaluation of Total and Conjugate Bilirubin Levels Before and After Phototherapy E. Prabhakar Reddy, B. Muthukumaraswamy, S. Paneerselvam, B. Sai Ravi Kiran	170
34.	Macronutrient Status in Children Aged 1-6 Years in and around Pondicherry E. Prabhakar Reddy, R. Geetharani, K. M. Roop Kumar, T. Mohana Lakshmi, Rajini	174
35.	Evaluation of Vitamin A and E Levels in Chronic Renal Failure Salma Mahaboob, R. Geetharani, T. Mohana Lakshmi, E. Prabhakar Reddy	179
36.	Tender Coconut Water Uses, Health Benefits, Good Nutritive Value and Antioxidant Capacity E. Prabhakar Reddy, K. M. Roop kumar, T. Mohana Lakshmi, Sai Ravi Kiran	184
37.	The Strategy in Improving Quality of Health Services for Patient Satisfaction in Community Health Clinic (Puskesmas) North Jayapura, Jayapura City <i>Vince Tebay</i>	189
38.	Effect of Nutrition Peer Counseling and Breastfeeding the Improvement in Exclusive Breastfeeding and Infant Nutrition Status in Sub LubukPakam and TanjungMorawa, Deli Serdang	194
39.	Relationship of Employee Ethnic Background in Validation of Situational Leadership Theory Fitriani, Philipus Betaubun, Ermelinda A.G. Pure, Dedy Tikson, Edoardus E. Maturbongs, Theresia Widi asih Cahyanti, Ruloff Fabian Waas	
40.	The New Spesies <i>Anopheles aitkeni</i> as the Threat of Malaria in Indonesia	206
41.	Self-Care Activity Determination of Diabetes Mellitus Type-2 Patient in Labuang Baji Hospital Ida Leida Maria, Natalia Paskawati Adimuntja, Ridwan Thaha, Nurhaedar Jafar, Anwar Mallongi	211
42.	The Keiki Formation and the Flowering of Pseudobulb of Dendrobium johannis Rchb. f Ni Luh Sri Suryaningsih, La Hisa, Amelia Agustina Limbongan, Anwar Mallongi	216
43.	Risk Analysis of Dengue Fever Occurrence in Bone Province Sulawesi South Using Temporal Spatial Geostatistical Model Stang Abdul Rahman, Amran Rahim, Anwar Mallongi	221
44.	Analysis of Risk on the Incidence of Scabies Personal Hygiene in Boarding School Darul Arqam Gombara Makassar Anwar Mallongi, Ayu Puspitasari, Muhammad Ikhtiar, Arman, Arsunan, A. A.	227

45.	Feasibility Analysis of Facilities and Hygiene Workers and Firms in UPTD Cattle Slaughter of Kendari City in 2017 Yusuf Sabilu, Jafriati, Farit rezal, Andi Faisal Fachlevy, Fifi Nirmala, La Ode Ahmad Saktiansyah, Syawal Kamiluddin Saptaputra	
46.	Behavior of Tuberculosis Pulmonary Disease Prevention in South Sulawesi, Indonesia Herman, Edi Sukamto, Syahida Djasang	238
47.	Evaluation of Irrigation Performance in Semangga, Merauke Regency, Indonesia Yosehi Mekiuw, Diana Sri Susanti, Jayadi, Anwar Mallongi	243
48.	Effectiveness of Non Pharmacologic Therapy through Surveillance Approach to Blood Pressure Degradation in Primary Hypertension Patients, Indonesia Masriadi, Rahmawati Azis, Eha Sumantri, Anwar Mallongi	249
49.	Expression of Foxp3 mrna on Preeclampsia with Adaptation Theory Yudit Patiku, Rosdiana Natzir, Mochammad Hatta, AriyantiSaleh, EllySyattar, YusminaHala, Salmah Arafah	256
50.	Lived Experiences of Patients with Chronic Obstructive Pulmonary Diseases (COPD)-Qualitative Review Flavia Castelino, Mukhyaprana Prabhu, Mamatha Shivananda Pai, Asha Kamath, Aswini K Mohapatra, Elsa Sanatombi Devi	
51.	Worker Personality as a Predictor in Compliance Model on Work Safety Regulations	266
52.	Effectiveness of Mindfulness Based Cognitive Therapy (MBCT) on Self- Efficacy Enhancement of the War Wounded Mohammad Ebrahim Hokmabadi, Abbas Kalantar, Mohammad Javad Asghari Ebrahimabad, Sepideh Rezapoor Lakani, Hossren Khosroshahi, Shamim Razaghi Kashani, Seyed Mohammad Mahdi Moshirian Farahi	
53.	Age Related Changes in Proximal Femoral Morphometry: A Cross Sectional Study on Estern Odisha Population Lopamudra Nayak, Pratima Baisakh, Susmita Senapati, Prafulla Kumar Chinara	277
54.	Effectiveness of an Awareness Programme on Exclusive Breastfeeding for the ASHA Workers of Udupi District	282
55.	Increasing Inpatient Service Quality of Using Quality Function Deployment Method in Nene Mallomo Hospital of Sidrap Regency, Indonesia Darmawansyah, Muhaiminah Said, Rahmatia Yunus, Sukri Palutturi	287
56.	Determination of Birth Weight from Placental Morphometry Senapati Susmita, Shashi Shankar behera, Lopamudra Nayak, Prafulla kumar chinara	292
57.	Testing the Level of Awareness on Testicular Cancer among the UAE Residents Elizabeth Topolskaya, Iqra Ghani, Jessica D'Silva, Abdulrahman Abdulwahab, Siraj AlAbayechi, Rami El Khatib	296
58.	Improving Nursing Research Reporting: A Guide to Reporting Guidelines Renjulal Yesodharan, Vishnu Renjith, Tessy Treesa Jose	301
59.	A Three Year Review of Uterine Rupture in Tertiary Hospital: Lessons for Obstetric Care Parveen Rajora, Amanjot Rajpal	307

60.	Sensory Motor Stimulation and Weight Gain among Preterm Newborns
61.	Is Really Prefeeding Sensory Motor Stimulations had Significant Impact on Feeding Parameters in Premature Infants?–An Evidence Based Report
62.	A Study to Assess Functional Assessment and Lived Experiences of Cervical Cancer Patients Admitted to a Tertiary Level Hospital of Udupi District, Karnataka-a Mixed Method Protocol
63.	Influence Perceived Benefit and Perceived Self Efficacy with Intention of Adolescent Girls in Consuming FE Tablet
64.	The Level of Environmental Sanitation and the Incidence of Tuberculosis in Jember and Situbondo, Indonesia
65.	Analysis of Interest in the First Health Facility to Refer Patients to Jombang General Hospital as Advance Health Facility and the Influence Factors



DOI Number: 10.5958/0976-5506.2018.00295.4

Worker Personality as a Predictor in Compliance Model on Work Safety Regulations

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ABSTRACT

The high incidence of workplace accidents in industry at both the global and national levels is closely associated with the worker behavioral factors, particularly those related to the worker personality factor. This study aims to analyze worker personality factor that affects worker compliance with work safety regulations in the industrial sector. This research employed a quantitative approach using analytical observation with cross sectional study. The data was gained through standardized questionnaires. The population involved all workers of PT. X from which 210 workers of manufacturing division were chosen as research sample by using purposive sampling technique. For descriptive statistical test, SPSS program was used to analyze the data, while for the statistic test, SEM test was chosen by using AMOS program. The results showed that worker conscientiousness traits through organizational commitment and occupational safety culture were the predictors of worker compliance with work safety regulations, and that worker neuroticism traits through occupational safety participation were the predictors of worker compliance with work safety regulations, and that worker neuroticism traits through occupational safety participation were the predictors of worker compliance with work safety regulations.

Keywords: Workers, Workplace accidents, Personality factors, Compliance, Work safety regulations, Industry

INTRODUCTION

In the last five decades every 15 seconds there has been one worker died and 160 workers were injured due to work-related accident⁽¹⁾. In 2014 the total compensation paid in relation to accident cases reached 118.8 US \$, representing the highest amount to be paid compared to other types of industries^{(2),(3)}. The International Labor Organization reported that the severity of work accidents in Indonesia was quite high⁽⁴⁾. From every 100,000 workers who experience accidents, 20 of whom are classified fatal. Among the employee actions that directly cause workplace injuries, up to 29.8% of which are caused by the use of faulty or defective equipment, non-compliance with safety instructions or regulations applicable to companies in which they

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work, and less cautiousness or over confidence when working. The occupational insecurity factor will affect worker compliance on safety⁽⁵⁾. The main causes of occupational accidents are prone to worker behavioral aspects ⁽⁶⁾. This statement reinforced the opinion by Cooper which pinpointed that 80% - 95% of all work accidents were caused by unsafe behavior.⁽⁷⁾ One of the most generally accepted personality taxonomies today is the personality traits.⁽⁸⁾ Seibokaite, et. al. demonstrates that personality traits research is crucial in regulating performance and predicting work motivation and the perceived security climate in high-risk firms.⁽⁹⁾ Pervin. et. al. stated that human personality factors consisted of openness to experience, conscientiousness, extraversion, agreeableness and neuroticism.⁽¹⁰⁾ The purpose of this study was to analyze worker personality factor that can affect compliance with work safety regulations in construction industry.

MATERIAL AND METHOD

This research employed quantitative approach using analytical observation and the design was cross sectional

Indian Journal of Public Health Research & Development, April-June 2018, Vol.9, No. 2 267

study. The research site was PT. X a company in East Java Indonesia. The sample of the study was workers in the production division. Using purposive sampling technique 210 workers were selected as samples. This research used confirmatory factor analysis, descriptive analysis and SEM (Structural Equation Modeling) analysis. Data analysis technique was carried out by administering descriptive analysis test using SPSS program, while the statistical test employed SEM test by AMOS program.

FINDINGS

The demography of the respondents in this study covers age, education level, length of service and type of training that workers have participated in the last 3 years, as outlined in table 1 below.

Category		Frequency		Total
Age	20-29	30-39	> 39	210
	137 (64.8%)	66 (31.5%)	74 (35.2%)	(100%)
Education	Junior High/Equal	High School/Equal	Unversity	210
	8 (3.8 %)	129 (61%)	73 (35.2%)	(100%)
Years of Service	1-9	10–19	20–29	210
	86 (40.8 %)	98 (46.5 %)	26 (12.7%)	(100%)
Job-related Training	1 type	2 types	3 types	210
	129 (61%)	69 (32.9 %)	12 (6. 17%)	(100%)

Table 1: Demographic Profile of Respondents

Table 1 shows that the majority of respondents as many as 137 people (64.8%) are classified very productive (20-29 years of age). The majority of respondent's education is middle category which is up to 129 people (61%). The middle education category is due to the minimum requirement for workers in the industrial sector. From the respondent's years of service, the majority of respondents have been in this industry for 10-19 years as many as 98 people (46.5%) indicating that they have sufficient years of service to master the details of the work field. From the type of job-related training, the majority of respondents as many as 129 people (61%) have participated in one type of job training in the industrial sector.

The results of the calculation of direct, indirect and total personal traits of the worker compliance with work safety regulations are outlined in table 2.

Table 2: Dir <mark>ect, Indirect, and</mark> Total Personality Traits upon Worker co <mark>mpliance with</mark> Work Safety
regulations through Organizational Commitment, Safety Participation and Occupational Safety Culture

Index on deat Merichler		Dependent Variables	Effect		
Independent Variables →	→		Direct	Indirect	Total
	→	Organizational Commitment	0.204	0.000	0.204
Conscientiousness	→	Safety Participation	0.335	0.000	0.335
	→	Safety Culture	-0.130	0.175	0.044
	→	Compliance with Work Safety Regulations	0.000	0.237	0.237
	→	Organizational Commitment	0.140	0.000	0.140
	→	Safety Participation	0.302	0.000	0.302
Agreeableness -	→	Safety Culture	0.156	0.120	0.281
	→	Compliance with Work Safety Regulations	0.000	0.201	0.201
Numeria	→	Safety Culture	-0.240	0.450	0.208
Neuroticism	→	Compliance with Work Safety Regulations	0.000	0.230	0.230
Organizational commitment	→	Safety Culture	0.852	0.000	0.852
Organizational commitment -	→	Compliance with Work Safety Regulations	0.435	0.000	0.435
Safety Participation	→	Compliance with Work Safety Regulations	0.455	0.000	0.455

268 Indian Journal of Public Health Research & Development, April-June 2018, Vol.9, No. 2

Table 2 informs the results of direct, indirect, and total effects of the personality trait indicators on worker compliance with work safety regulations through organizational commitment, safety participation and occupational safety culture.

Worker conscientiousness indirectly affects worker compliance with work safety regulations through organizational commitment with the structural coefficient of 0.21 and worker organizational commitment affects worker compliance with work safety regulations with the structural coefficient of 0.44. On the other hand worker conscientiousness indirectly affects the formation of worker compliance with work safety regulations through safety participation with the structural coefficient of 0.34 and safety participation affects worker compliance with work safety regulations with the structural coefficient of 0.46.

Worker agreeableness indirectly affects the formation of worker compliance with work safety regulations through organizational commitment with the structural coefficient of 0.14 and organizational commitment affects the worker compliance with work safety regulations with the structural coefficient of 0.44. Agreeableness indirectly affects the formation of worker compliance level with work safety regulations through safety participation with the structural coefficient of 0.31 and safety participation affects worker compliance with work safety regulations with the structural coefficient of 0.46.

Worker neuroticism indirectly affects the formation of worker compliance with work safety regulations through organizational commitment with the structural coefficient of 0.53 and organizational commitment affects the formation of worker compliance with work safety regulations with the structural coefficient of 0.44.

Two personality indicators considered invalid are openness to experience indicator with $p\lambda$ value of 0.51, while $p\delta = 0.00$ and extraversion indicator with $p\lambda$ value of 0.41 and $p\delta = 0.00$. Both indicators are then not taken into account.

DISCUSSION

The result of the analysis indicates that there is a significant influence of worker conscientiousness towards organizational commitment with the structural coefficient of 0.208. This finding is consistent with the results of Kumar & Bakhsi showing that conscientiousness is a

predictor that has a very strong influence on indicators of affective commitment as well as indicators of continuous commitment of workers.⁽¹¹⁾ The individual's commitment to an organization found that the individual's commitment to the organization was influenced primarily by personality. Worker conscientiousness significantly influences the work safety culture with the structural coefficient of -0.132. The descriptive analysis of associations between variables shows the influence of worker conscientiousness indicator on worker safety culture at company. The personality aspect of the worker is a dominant aspect that may affect the worker safety culture.⁽¹²⁾ Worker conscientiousness influences the safety participation in low position that equals to 81.3%. The final result of coefficient test of worker compliance model on work safety regulations showed that worker conscientiousness has a positive and significant effect on work safety participation seen from path coefficient as much as 0.34. Workers are familiar with their area of work in relation to the equipment and machines they use, and then they are the first to recognize the emergence of new dangers and potential problems that will arise.⁽¹³⁾

Worker agreeableness has a positive and significant effect on worker's organizational commitment seen from the path coefficient of 0.14. Robbins states factors that affect the worker's organizational commitment such as personal factors in which one of them is the personality. ⁽¹⁴⁾ Worker agreeableness has a positive and significant effect on work safety culture seen from the path coefficient of 0.15. Worker agreeableness has a positive and significant effect on safety participation seen from the path coefficient of 0.30 and probability significance (p) of <0.001. Geller stated that there were 5 matters that could support the participation of work safety, namely: a) The contribution of workers to accident prevention, b) The involvement of workers in the safety promotion, c) The idea, knowledge and experience of workers in finding the solution to the emergence of health problems and work safety, d) Industrial democratization, and e) Cooperation climate between employers and workers.⁽³⁾ Individuals with low agreeableness are usually less able to work with others, less helpful, and more egoistical resulting the tendency to have a higher risk of workplace accidents at workplace.⁽⁹⁾

Worker neuroticism affects the safety culture with the structural coefficient of -0.24 and the p value of 0.002. Neuroticism is defined as an individual who has personality characteristics associated with negative

Indian Journal of Public Health Research & Development, April-June 2018, Vol.9, No. 2 269

emotions such as worry and insecurity.⁽¹⁵⁾ This suggests that neuroticism, which has been connoted negatively as an individual character, does not always mean negative in reality, precisely in the context of certain types of work related to the construction sector that has a high accident risk as well as high level of complexity of problem. This condition requires a worker to have dominant neuroticism in order to be able to add compliance with the regulations in his work environment, one of which is compliance with work safety regulations strictly set by the company. The goal is no other than for the creation of workplace safety which is ultimately expected to increase work productivity.

The intermediate variables that bridge variables between the three factors of the worker personality are conscientiousness, agreeableness and neuroticism for the formation of the worker compliance with work safety regulations in the construction industry including organizational commitment variables, safety culture variables and safety participation variable which vary from one variable to another.

The influence of worker organizational commitment on work safety culture with the structural coefficients of 0.85 and the probability significance (p) of <0.001 indicates the strong influence of the variable. Worker organizational commitment related to safety culture has the same goal of creating character, values, and attitudes that shape the behavior of organizations and individuals to achieve professionalism with a high level of effectiveness. Worker organizational commitment partially has an effect on worker safety culture. The company that provides good lighting during work time has biggest mean of health work variable. On the other hand, the organizational commitment of worker simultaneously has a significant effect on the worker safety culture.⁽¹⁶⁾ Organizational commitment has a positive and significant impact on compliance with work safety regulations. This can be seen from the path coefficient of 0.44 and the probability significance (p) of <0.001. Masial and Pienar found that the worker organizational commitment had a significant effect on worker safety compliance.⁽⁵⁾

CONCLUSION

The study found three factors of worker personality as predictors in shaping worker compliance with work safety regulations through the following five paths:

- 1. Worker conscientiousness is the predictor of compliance with work safety regulations through worker organizational commitment variable.
- 2. Worker conscientiousness is the predictor of compliance with work safety regulations through worker safety participation variable.
- 3. Worker agreeableness is the predictor of compliance with work safety regulations through worker organizational commitment variable.
- 4. Worker agreeableness is the predictor of compliance with work safety regulations through worker safety participation variable.
- 5. Worker neuroticism is the predictor of compliance with work safety regulations through worker organizational commitment variable.

Conflict of Interest: The authors declare that there is no conflict of interest related to this research.

Source of Funding: All funds used to support research comes from the researchers themselves.

Ethical Clearance: Ethical clearance taken from Health Research Ethics Committee, Faculty of Public Health, Airlangga University with number "492-KEPK".

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- 270 Indian Journal of Public Health Research & Development, April-June 2018, Vol.9, No. 2
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