# INDONESIA THROUGH SUPPLY CHAIN MANAGEMENT (A CONCEPT OF EXPOSURE AND STRATEGY)

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#### **ABSTRACT**

Indonesian needs to anticipate the competition and opportunities implicit in the ASEAN Economic Community 2015 (AEC 2015) in particular the manufacturing sector considering its strategic role. Using the arc of Integration method and supply chain management. The purpose of this study is to provide an alternative measure performance of manufacturing industry in supply chain management with the arc of integration method to increase competitiveness in facing the the ASEAN Economic Community 2015 (AEC 2015).

Keywords: Competitiveness, Asean Economic Community

## INTRODUCTION

ASEAN Economic Community (AEC) is actually a form of economic integration in the region and worldwide potential. Goods, services, capital and investment will move freely (Free Flow) in this region. Regional economic integration is a trend and a necessity in today's global era. This implies that the competition aspect of thrusting apportunities and challenges for all countries. There are three indicators to know the cosition of Indonesia in the AEC in 2015. First, the share of Indonesia's exports to major aspect of the Indonesia, Vietnam, Laos and Myanmar) is quite large at around 13.9 % of total exports. Two other indicators could become an obstacle from the opinion of some international financial institutions - the competitiveness of the Indonesian economy is

much lower than those in Singapore, Malaysia and Thailand. Acceleration investment in Indonesia is lagging behind when compared with other ASEAN countries. But Indonesia's natural resource wealth is second to none in the region, a local advantage which remains a strong attraction, in addition to the largest population that can provide cheap labor.

The government can not delay anymore to immediately improve itself, if it does want to be just a complement in the AEC in 2015. This success must be supported other components in the country. Indonesian business community are expected follow the movement and rhythm activities diplomacy and utilizing the opportunity that have been formed. Indonesian diplomacy may not have to wait for readiness in country. This opportunity is open, if not immediately utilized, our nation will be behind, because the process is also followed by other states of motion and it rolling. Indonesian nation must immediately reform itself to prepare Indonesian Human Resources of very competitive and globally.

Economics Asean Peoples or it's more popular with the terms of the ASEAN Free Trace at the end of the year 2015?", the government was Demanded to immediately precame measures and strategies for coping with the threat of tsunami waves of economic "ASEAN Economic Community" with arrange and rearrange national policies that addirected in order to further promote and enhance competitiveness (competitiveness and human resources industries in Indonesia. Level of national competitiveness need to be upgraded to remember that by the Global Competitiveness Index 2010 the level of competitiveness of Indonesia will be in the position 75 or far behind Vietnam (position 53) that is the newly independent and newly joins into the ASEAN. In converse, the government should immediately strengthen policies and measures are business or pro-job, instead of strengthening the policy and populist measures such as the policy and populist measures are policy and populist measures are policy and populist measures such as the policy and populist measures are policy and policy and populist measures are policy and policy and policy and pol

UMP/MSE) that very sharply in some areas in the early 2013 's. If not, Indonesia will kely only be a potential market for other ASEAN countries, instead of being a major layer in the Asean region.

considering strategic role, particularly the manufacturing sector, its performance needs be improved. Various improvement efforts to overcome the impact of economic crisis deterioration on the industry sector performance has been done, but the cerformance was apparently not fully recovered. This is due to problems that require immediate attention and needs to be addressed, for example, the government crovides a variety of policies and strategies that aim to encourage and stimulate the crowth of investment in the industrial sector.

For a manufacturing company in production activities to produce goods/products, in addition to the physical product has to look good, but also the way services are provided to customers also need to be considered, in the customer must be satisfied and remain in contact with the company concerned. Besides, the relationship with suppliers is equally important for the company because it offers many opportunities to improve the competitive advantage (competitive advantage) both in terms of cost reduction or improved quality, efficiency and effectiveness so that the costs incurred in producing or selling goods become important that the goods can be sold at a low price, good quality and good service, as it also can provide benefits to the company in terms of improving the quality of raw materials, raw material delivery time is appropriate and low cost

In general, the performance of companies that have a high level of confidence on the part of consumers significantly better than companies with low levels of trust from consumers. Good relationships with distributors that is reflected by the high level of confidence that can improve the product, so the value of product has a competitive

advantage or competitive advantage (competitive advantage). As stated (1997) in Keith Goffin, et al, (2006) which states that open communication is for a successful cooperation, which includes not only the sharing of data control production but also product innovation information, communication cover the strategic issues. Further La Londe and Gunter (2004) showed that the of information and coordination of physical flows can lead to the achievement of the supply chain performance.

Therefore the key to improved performance of the company lies in the action of the company in collaboration with its business partners, in which the optimal between the processes of business partners not only improve the effectiveness and internal quality alone, but furthermore creates a advantage or a certain competitive advantage for the company by Djokogramus Indrajit, (2002).

Competitive advantage it self is essentially using the value chain strategies to buyers, suppliers, and corporate into a number of activities that is distributed which is the source of that values by Porter, (1993) in Raymond More specifically argued that competitive advantage can be achieved through ways, one of which is through the supply chain management (SCM) and Distributed Indrajit, (2002), in Raymond T, (2003)

## CONCEPTS SUPPLY CHAIN MANAGEMENT (SCM)

Supply Chain Management (SCM) is already known since a few years integrated logistics. SCM functions confirms the interaction between production at a company. Take advantage of opportunities to improve services lower costs can be done through coordination and cooperation

activities that are not directly controlled from logistics activities.

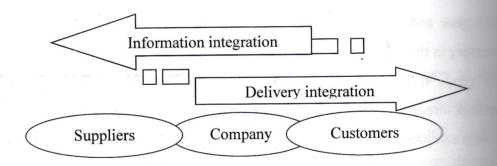
it is known that large companies and small companies certainly do logistics activities, logistics both within the company and outside the company. Channel supplies raw materials to distribution of finished goods, requires logistics. Thus the end of the company's dependence on suppliers to be very high and long term. Joint suppliers and mutual support between companies with suppliers to improve the pretitiveness between the two sides. If suppliers are involved from the beginning of suppliers are involved from the beginning of suppliers are involved. The involvement of multiple parties that is known as Supply Chain Management or supply chain management.

higher and more varied, so the company is no longer its time to accumulate mentory in the warehouse, they have to be smart to integrate the flow of information goods from a supplier, manufacturer, distributor, outlet, up to consumers. The work integration called Supply Chain Management (SCM) is currently the mainstay such company to increase their competitiveness. The future will be more and more meanies are implementing SCM mainly manufacturing products distribution covers a territory, the application of SCM is not negotiable for the sake of winning the meetition or even to maintain its existence. SCM will increasingly become a strategic that determines the competitiveness of enterprises.

the first is the geographical situation of Indonesia as an archipelagic state, the change in the paradigm of competition, from which was competing intermony, turned into a competition between networks, the third reason is the sticated information technology support, such as the availability of a wide range software (Enterprise Resource Program), also with increasingly advanced

communications systems such as the Internet that can connect remote and places very quickly.

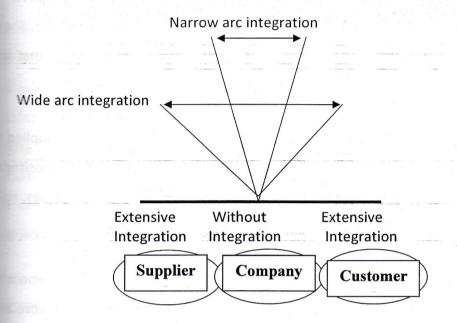
Ragatz et al (1997) noted that the effective integration of suppliers into the chain the value of product will be a key factor for some manufacturers to increasing needs to maintain its competitive edge. According to Saunders (1997) and Monezka (1998), shows that there are two forms of integration relations usually developed manufacturing company. The first type of integration integrating and coordinating forward delivery of physical flows between samufacturers and customers, the integration of these two types of information technology includes coordination backward and the flow of data from customers suppliers (Martin 1992; Trent and Monezka 1998). As can be shown in figure 1 become



Sources: Roy Markham T Frohlich and Westbrook (2001)
Figure 1: Supply chain integration

Roy Markham T Frohlich and Westbrook (2001) says implicitly throughout the commande a strategic decision by considering the existence of upstream and downstream integration that wants to be implemented. Some manufacturers decided to relatively tight integration with suppliers and customers, and therefore has a relative close integration arc. Another manufacturer that integrates extensively

arganization's suppliers (upstream) and customer (downstream) by implementing a strategy of integration yag wide arc, as can be shown in Figure 2 below:



Sources: Roy Markham T Frohlich and Westbrook (2001)

Figure 2: Arc of Integration

roposed by Stevens (1989), Lee et al, (1997); Metters, (1997), Narasimhan and avaram, (1998); Lummus et al, (1998), Anderson and Katz, (1998); Hines et al, (1998), Lenson, (1999).

Tale (1999) show that firms that have traditionally been structured as an independent susiness will increase in a basic configuration operations division. Furthermore the manufacturer or manufacturing company with a bow most widely supply chain integration should have the highest level of performance improvement.

Supply Chain Management or Supply Chain Management (SCM) is an ammanagement activities in order to acquire the raw materials to transform materials into goods in process and finished goods, and deliver the procustomers through a distribution system. (Jay Heizer and Barry Render, 2005 activities include the traditional purchasing function plus other activities important to the relationship between suppliers and distributors.

Meanwhile, according to Simchi-Levi et al (2000), SCM is a set approach is approach in a proach is app

is associated, what processes need to be linked with each member of the what kind of merging process is applied to each of these relationships. The maximize competition and profit for the company and all its members, included end customer.

## MEASURING PERFORMANCE IN THE MANUFACTURING INDUSTRY SUPPLY CHARMANAGEMENT INTEGRATION USING ARCS OF INTEGRATION

What is meant by integration arc (arcs of integration) is a tool that can to measure the level of integration with the company's suppliers (suppliers customers (customers). A variety of evidence suggests that the higher integration with suppliers and customers in the supply chain will be greater for profit (Stevens 1989; Lee et al, 1997; Metters, 1997; Narasimhan 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998; Lummus et al, 1998; Anderson and Katz, 1998; Hines et al, 1998; Lummus et al, 1998

cology of integration is inward-facing, periphery-facing, supplier-facing, customersacing and outward-facing (Frohlich and Roy Westbrook, 2001)

which the company made cooperation with the suppliers and customers. The scope cooperation using the 8-dimensional variables relating to 1) access to the planning system, 2) share in the joint production plan, 3) collaboration to access the information using EDI (Electronic Data Interchange), 4) know each other about their inventory levels respectively, 5) packing according to the wishes of each party, 6) Frequency of delivery, determination of logistic devices commonly used, 8) utilization of transportation services for the benefit of logistics.

Detailed measurements were performed by integration typologies Handriyono (2009) found that at least 5 (five) kinds of integration typologies. Such integration is the fifth typology: Inward facing, inward facing skewed to the customer, facing inward skewed to the supplier, facing periphery, and outward facing. The fifth group typology of integration can be seen in Figure 3 as follows:

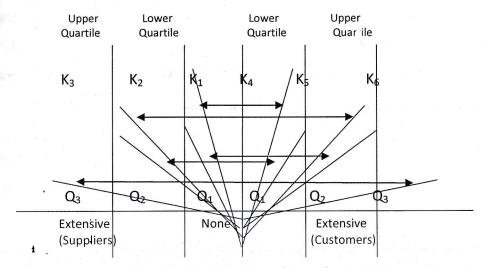


Figure 3: Distribution of Arc of Integration

Based on Figure 3, the distribution appears to integration arc grouped into 5 (fixe typology of integration as follows:

Type 1: Group K<sub>1</sub> dan K<sub>4</sub> Named Inward Facing (IF)

Type 2: Group K<sub>1</sub> dan K<sub>5</sub> Named IF skewed to customer

Type 3: Group K<sub>2</sub> dan K<sub>4</sub> Named IF skewed to supplier

Type 4: Group K<sub>2</sub> dan K<sub>5</sub> Named Periphery Facing

Type 5: Group K<sub>3</sub> dan K<sub>6</sub> Named Outward Facing

Type 1: Inward Facing, indicates the position of the state of the supplier integration (lower quartile for suppliers) and customers (lower quartile for customers) that in this condition there is integration of both, but the integration is at a level.

Type 2: Inward Facing skewed to Customer, indicates the position of the state of supplier integration (lower quartile for suppliers) and customers (upper customers), meaning that under these conditions both exist integration, but has been at a low level.

Type 3: Inward Facing skewed to supplier, indicates the position of supplier on the state (upper quartile for suppliers) and customers (lower customers), meaning that under these conditions both exist integration, but has been at a low level.

Type 4: Periphery Facing, shows the upper limit of integration is below but all lower limit (above the lower quartile for suppliers or customers, but below the quartile for suppliers and customers), both for suppliers and for customers both the suppliers and the customers are integration but low.

5: Outward Facing, showing the position of integration in a position equally well cove the upper limit for the suppliers and for customers, (in the upper quartile for suppliers and in the upper quartile for customers) means that both sides both the customers have a very strong integration.

## **CONCLUSION**

- The key to increasing the performance of the company lies in the ability of the company in collaboration with its business partners, in which the optimal integration between the processes of business partners not only improve the efficiency, effectiveness and internal quality alone, but furthermore creates a competitive advantage or certain competitive advantage for the company for the integration of the manufacturing industry in Indonesia greatly affect the performance of the company in question but the empirical strategy of supply chain layers out (outward facing) emerged as the best approach to be followed. Relatively few companies that have implemented this approach should continue it and even can further enhance its integration with suppliers and its customers if possible. While other companies in the group should begin to move towards the integration of the most ekstensive, for example, in a group facing inward skewed to suppliers and facing inward group skewed to the customer, must begin to integrate the upstream and downstream supply chain them they had previously ignored. On the other hand the group on the edge of the layer (periphery facing) and layer into the (inward facing) also started to move in the same direction, namely toward greater integration ekstensive although this may be perceived as a difficult task to implement it.
- Obstacles and fundamental challenges that need to improved in order to support the government today to increased the competitiveness of manufacturing industry in Indonesia, among others, include the issues: infrastructure, bureaucracy, the problem of human resources and labor issues, synergy of national and regional

that resulted in high economic costs (high-cost economy). In an effort to present for the changes and overcome obstacles and challenges at the same time government should immediately formulate and establish an integrated strategy steps to involve all components and stakeholders (stakeholders). In additional updates and changes (changes) into a keyword that must be socialized implemented gradually or incrementally given kareakteristik kemajukan and diversity of social and economic life of the Indonesian people.

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